

## **Interviewing Techniques - Full day**

**Date:** Friday 11th November  
**Location:** Four Seasons Hotel  
**Time:** 9am - 5pm  
**Cost:** \$500.00 per person

### ***Effective Interview Techniques – Hard to teach and even harder to learn***

For over a decade New Intelligence has been providing training on interviewing techniques to thousands of Commonwealth and State Department employees in fields including law enforcement, national security, compliance, investigations audit and integrity. In 2015 at the International Investigative Interview Research Group's World Conference in Australia the company was asked to present its findings after analysing the assessment reports of over 8 thousand course participants to identify the areas where they struggled most in attempting to learn how to conduct interviews.

The first half of this workshop will present updated findings on the areas where those engaged in learning to conduct interviews find difficulties and in particular what skills are still deficient even after going through training. The second half will provide some insight into both training techniques and work based exercises that help address these deficits.

### **About the Presenter**

**Gregory Phillips** is a former Queensland Police Officer and Principal Interview Specialist at New Intelligence. He has attended and presented at numerous iterations of the International Investigative Interview Research Groups World Conferences and developed interview training at basic, intermediate and advanced levels. He is the primary researcher and presenter on Interview for New Intelligence and has trained individuals in specialist interviewing skills in areas ranging from defence personnel deploying on international missions to officers involved in interviewing asylum seekers.