

8.00 REGISTRATION

8.40	WELCOME A	Peter Achterstraat AM, FIPAA – IPAA NSW President John Carnegie – Chief Executive Officer, IPAA NSW and Executive Director, IPAA National Martin Stewart-Weeks – Conference Facilitator	
8.50	KEYNOTE PRESENTATION A	OUR FUTURE WORLD: GLOBAL MEGATRENDS THAT WILL CHANGE THE WAY WE LIVE Dr Stefan Hajkowitz – Head of Future Projects, CSIRO	
9.10	KEYNOTE PRESENTATION A	INTERNATIONAL PERSPECTIVE ON PUBLIC SECTOR REFORM (Live from Ottawa, Canada) The Hon. Jocelyn Bourgon PC, OC – Former head of the Canadian Public Sector	
9.45	PANEL DISCUSSION A	AUSTRALIAN PERSPECTIVE ON PUBLIC SECTOR REFORM PANELLISTS: Peter Harris AO, FIPAA – Chairman of the Productivity Commission Associate Professor Anne Tiernan FIPAA – Program Director, School of Government and International Relations, Griffith University Dr Mary Foley – Secretary, NSW Ministry of Health COMMENTARY AND Q & A: Terry Moran AC, FIPAA – National President, IPAA and former head of the Australian Public Sector	
10.30	MORNING TEA AND CONFERENCE EXHIBITION C MEMBERS' LOUNGE		
10.55	REVIEW & DISCUSSION A	Martin Stewart-Weeks – Conference Facilitator	
11.00	KEYNOTE PRESENTATION A	SCORECARD REVIEW AND FUTURE ISSUES The Hon. Mike Baird MP – Premier of New South Wales	
11.30	CONCURRENT SESSIONS	CONCURRENT SESSION 1A A COLLABORATION: INSIGHTS AND IMPLEMENTATIONS Sameer Patel – SVP, Collaboration Products, SAP Greg Joffe – Principal, Nous Group Duncan Stone – Associate Director, Economics and Policy, PwC	CONCURRENT SESSION 1B B PUBLIC SECTOR SERVICE REFORM: PRACTICAL APPLICATION Jim Longley – Chief Executive, Ageing, Disability and Home Care, Department of Family and Community Services Leonie King – Executive Director, Community and Private Market Housing, NSW Department of Family and Community Services
12.30	LUNCH AND CONFERENCE EXHIBITION C MEMBERS' LOUNGE		
1.30	CONCURRENT SESSIONS	CONCURRENT SESSION 2A A CUSTOMER CENTRIC SERVICE: PRACTICAL APPLICATION Michael Pratt – Customer Service Commissioner, Service NSW Glenn King – Chief Executive Officer, Service NSW	CONCURRENT SESSION 2B B LOCAL GOVERNMENT: TRANSFORMATION Alex Gooding – Honorary Associate, Australian Centre of Excellence for Local Government Jude Munro AO – Co-owner and Director, Jude Munro and Associates Facilitator: Sarah Artist – Manager Learning Solutions, Local Government NSW, UTS Centre for Local Government
2.30	SPEED TALKS A	CHALLENGE YOUR THINKING: VIEWS FROM THE FRINGE Four presenters provide a provocative, challenging, stimulating and slightly controversial perspective on how citizens and government will work together to shape society in the future. OPEN GOVERNMENT: WILL IT REALLY WORK? Peter Williams – Chief Edge Officer, Centre for the Edge, Deloitte Australia CAN A THINK TANK REDESIGN A CITY? LESSONS FROM MEXICO Gabriella Gomez-Mont – Culture Creator and Chief of Laboratory for the City, Mexico REBUILDING AFTER DISASTER: GOVERNMENT AND CITIZENS WORKING TOGETHER IN JAPAN Yasuhiko Tanabe – Director of the Japan Local Government Centre PUTTING THE PEOPLE OF NSW IN THE DRIVING SEAT Bruce Jeffreys – Founder and owner, GoGet	
3.15	AFTERNOON TEA AND CONFERENCE EXHIBITION C MEMBERS' LOUNGE		
3.30	KEYNOTE PRESENTATION A	THE STATE OF THE SECTOR: VIEWS FROM OUTSIDE Professor Roy Green – Dean, University of Technology, Sydney Marie Johnson – Managing Director and Chief Digital Officer, Centre for Digital Business	
4.00	CLOSING SUMMARY A	Simon Smith – Acting Secretary, NSW Department of Premier and Cabinet	
4.15	CONFERENCE CLOSE A	CONFERENCE CLOSE Martin Stewart-Weeks – Conference Facilitator John Carnegie – Chief Executive Officer, IPAA NSW and Executive Director, IPAA National	