

CONNECTING PEOPLE AND IDEAS

APPENDIX A

REQUEST FOR QUOTE (RFQ)
IPAA NSW CURRICULUM FRAMEWORK 2017-2018

The IPAA NSW Curriculum Framework 2017-2018 is organised around the NSW Public Sector Capability Framework. Service providers may apply to deliver an individual full or half day short course or may create a program that addresses multiple capabilities across subject areas. IPAA NSW is committed to evolving to meet the changing needs of our members and the wider public sector. In doing so, our learning services will become more agile, relevant and contemporary. Innovative approaches to courses and programs are encouraged. Our entire curriculum will be offered as customised courses and programs from 2018. All proposals should be public sector focused.

Supported and facilitated online and blended learning is our preferred model. Theoretical concepts are best covered in self-paced environments to maximise classroom sessions and minimise time away from the workplace. IPAA NSW is looking for self-paced introductory content across a range of topics. These are indicated NEW and . Where the content permits, preference will be given to half day face to face courses which cover additional requisite content as pre-learning.

The following keys apply to the Curriculum Framework, although every course, unless specified, should include a minimum of one pre-course activity, video or pre-reading to be completed in the IPAA NSW Learning Management System *Illuminate* (Moodle based).

Level 1

		Foundational to Intermediate	
닏	Self-paced, online	Level 2 Intermediate to Adept	
	Face to face	Level 3 Adept to Advanced	
		Level 4 Advanced to Highly Advanced	
	Virtual learning	Course strongly relates to additional capability	



PROCUREMENT

PROJECT MANAGEMENT

FINANCE

Finance essentials for

NSW government **NEW**

TECHNOLOGY

awareness EXISTS

Information

IPPAIS01A

security

Level 1

Foundational - Intermediate

Level 2 **Intermediate – Adept**

Level 3

Level 4 Advanced - Highly Advanced Introduction to public sector procurement

IPBEPR01A EXISTS

Developing effective

IPBEPR02A

essentials

IPBECM02A

Level Agreement

IPBESL02A NEW

Negotiation tactics

IPBENT02A NEW

and Contracting

IPBEPR03A

Diploma of Procurement

Advanced Diploma of

procurement capabilities

Contract management



Introduction to project management **NEW**

Project management

IPBFPR01A

IPBEPM02A



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fundamentals

Applied project management

IPBEPM02A

Effective program evaluation

Finance for non-finance managers

IPBEFM02A

IPBEFE01A

IPBEBA01A



Simplify complexity through visuals

IPRESC02A NEW

Build a practical Service

IPBEPE02A

Effective cost benefit analysis

IPBECB02A

reports

IPBEFR03A

Building a credible business case

Analysing financial

IPBEBC03A

Mastering your financial environment

IPBEFE03A

Adept - Advanced

Procurement and Contracting

IPBEPR04A

Program Management

IPBEPM04A NEW 🖳

Advanced Diploma of

Diploma of Project

Management

IPBEPM03A





DISPLAY RESILIENCE AND COURAGE

ACT WITH INTEGRITY

MANAGE SELF

VALUE DIVERSITY







Increase productivity and work effectiveness

IPPAPE01A



Fundamentals of leadership
IPPMLE01A NEW

Behaving ethically in the public sector

IPPABE01A NEW

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Level 2 Intermediate – Adept **Building and sustaining resilience**

Ethics in practice IPRSEP02A

Job application and interview skills

IPPAWJ02A

Drive your career

IPPADC02A

IPPABR02A

Drive your career

IPPADC02A

Level 3
Adept – Advanced

Level 4
Advanced – Highly
Advanced

Advanced integrity and ethics for public sector leaders

IPPAIE03A NEW



Level 1 Foundational – Intermediate

Intermediate – Adept

Level 2

Level 3 Adept – Advanced

COMMUNICATE EFFECTIVELY

COMMIT TO CUSTOMER SERVICE

WORK COLLABORATIVELY

INFLUENCE & NEGOTIATE

Taking minutes that count

IPREWM01A

Communicate with confidence

IPRECC01A

Writing fundamentals for the public sector

IPREWF01A NEW



Simplify complexity in business writing IPRESC02A NEW

Write in plain English

IPREWC02A

Write briefs

IPREWB02A

Deliver results at meetings

IPRSDR02A

Speech writing made easy

IPRESW03A

Advanced writing:
Ministerial correspondence
IPREAW03A

Building a credible business case

IPBEBC03A

Improving customer service

IPRECS01A NEW 🖳

Fundamentals of team effectiveness

IPREHP01A NEW

Working together apart IPREWA01A NEW

Understanding team behaviours using DISC

IPRSTB02A

Resolving conflict in the workplace

IPRECR02A

Negotiate and resolve conflict with confidence

IPRECR02A

Negotiation tactics

IPBENT02A NEW

Ethics in practice

IPRSEP02A



DELIVER RESULTS

PLAN & PRIORITISE

THINK & SOLVE PROBLEMS

DEMONSTRATE ACCOUNTABILITY



Foundational - Intermediate



Business acumen in the public sector

IPBEBA01A

Policy development basics

IPRSP001A



Level 2 Intermediate – Adept Deliver results at meetings

IPRSDR02A

Present with confidence

IPRSPC02A

Results focused facilitation

IPRSRF02A

Writing effective policies and procedures

IPRSP002A

Ethics in practice

IPRSEP02A

Risk management

IPRERM02A

Finance for non-finance managers

IPBEFM02A

Level 3

Adept - Advanced

Advanced facilitation skills

IPRSRF03A

Advanced policy development

IPRSP003A

ed policy ement **Analyse and solve problems**

IPRSPS03A

Advanced integrity and ethics for leaders

IPPAIE03A NEW

Level 4
Advanced – Highly Advanced





MANAGE & DEVELOP PEOPLE

INSPIRE DIRECTION & PURPOSE

OPTIMISE BUSINESS OUTCOMES

MANAGE REFORM & CHANGE

Level 1
Foundational – Intermediate

Introduction to public sector performance management IPPMPC01A NEW

Fundamentals of leadership
IPPMLE01A NEW

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Business acumen in the public sector

IPBEBA01A

Fundamentals of change management

IPPMLC01A NEW

Level 2 Intermediate – Adept Performance fundamentals for new supervisors

IPPMPF02A

Leading with emotional intelligence

IPPMEI02A NEW

Risk management

IPRERM02A

Leading and managing others through change

IPPMLC02A NEW

Managing regional and dispersed staff

IPPMMR02A

Effective performance conversations

IPPMPC02A

Level 3
Adept – Advanced

Expanding your leadership capabilities

IPPMEL03A

Leader as coach

IPPMLC03A

Diploma of Leadership and Management

IPPMLM03A



OCCUPATION SPECIFIC AND QUALIFICATIONS

Note: Please contact tracey.kick@nsw.ipaa.org.au to obtain program scope for those programs indicated COMING

Level 1
Foundational – Intermediate

IPPA NSW CERTIFICATE PROGRAM
Public Sector Fundamentals
IPCEPS01A COMING

Aboriginal Career Development Program (Blended) COMING IPACDP01A

Level 2 Intermediate – Adept

Executive Assistant

Development Program (Blended)

IPEADP02A COMING

Level 3
Adept – Advanced

Diploma of Procurement and Contracting

IPBEPR03A

Diploma of Government (Policy)

IPRSP003A

Advanced policy development

IPRSP003A

Diploma of Leadership and **Management**

IPPMLM03A

Working with Government for NGOs

IPOSGO04A COMING

Diploma of Project Management

IPBEPM03A

Level 4
Advanced – Highly Advanced

Advanced Diploma of Procurement and Contracting

IPBEPR04A

Introduction to the public sector context for executives
IPOSPS4A COMING

Advanced Diploma of Program Management

IPBEPM04A NEW